

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 117

Washington State Gambling Commission

Mission

The Gambling Commission regulates and controls gambling activities within the state of Washington and, in partnership with other law enforcement agencies restrains criminal activities associated with unlawful gambling.

Goal Regulate authorized and suppress unlawful gambling activities through monitoring and controlling while encouraging open communication and cooperation by those being regulated.

Performance Measure Number of individual criminal background investigations completed.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	1000	1000	1000	1000	900	900	900	900
Actual	1921	1809	2962	3771	2958	2457	2169	2478
Date Measured	9/30/2000				3/31/2001			

Quarter 4 Comment A process improvement has eliminated the investigation backlog while handling higher current demand.

Performance Measure Number of compliance inspections conducted at licensed premises.

* Agency switched from spot and operational inspections to compliance inspections in June 1997.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	900	900	900	900	900	900	900	900
Actual	950	635	1060	835	1039	867	769	795
Date Measured	9/30/2000				3/31/2001			

Performance Measure Number of compliance visits conducted at tribal casinos.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	220	222	225	233	235	237	239	239
Actual	173	246	284	377	277	238	231	245
Date Measured	9/30/2000				3/31/2001			